

RESOURCES FOR TOURISM BUSINESSES IN WARREN COUNTY

Below are programs available to small business owners and entrepreneurs in Warren County. This list is not meant to be conclusive. Every effort is made to ensure that interest rates and other program details are current, but applicants should double-check information with program managers when applying. Also, programs listed below may have additional requirements. For more information or details on how to apply, contact the Small Business Ombudsman at tbrant@pawilds.com or 814-757-9190.

Have a program you think should be listed here? Email details to tbrant@pawilds.com. All programs must be applicable to small tourism businesses in the PA Wilds.

LOANS

FIRST INDUSTRIES FUND: This is a state loan program aimed at promoting growth in Pennsylvania's two largest industries: tourism and agriculture. Loan limit is 50 percent of the project up to \$200,000. Interest is 3 percent for applications received through May 31, 2009; after June 1 it increases to 5 percent. Money can be used on land and building acquisition; construction; machinery and equipment; working capital (limited to \$100,000). Requirements include job creation and/or job retention. Contact: Northwest Commission or The Progress Fund (see below).

THE PROGRESS FUND: This non-profit financial institution is based in Southwestern Pennsylvania but does loans across the PA Wilds region. They can package the state's First Industries tourism loans (above) and also have their own pot of money, which typically lends at bank rate or better and can make for one-stop shopping on loans that require a match. One draw of The Progress Fund is that they specialize in loaning to tourism businesses (past clients include a canoe livery, vodka distiller, historic tavern, art studio, hardware store, cabins, white water rafting company, coffee shop, winery and others). They're familiar with the seasonal fluctuations often associated with tourism businesses and pride themselves on making the loan process as straightforward and simple as possible for small business owners. Contact Bob Pater, commercial loan officer, rpater@progressfund.org or 724-216-9160. Online at: www.progressfund.org.

NORTHWEST PENNSYLVANIA REGIONAL PLANNING & DEVELOPMENT COMMISSION: The Northwest Commission is based in Oil City and offers a variety of low-interest loan programs to start-ups and existing businesses in Clarion, Forest and Warren counties (and a few other counties outside the PA Wilds). They can package First Industries loans and other state loan programs and also have other pools of money to draw upon. Contact Daryl Coyne Manager, Loan Programs, at (814) 677-4800 x112 darylc@nwcommission.org or visit them online at: www.nwcommission.org.

SMALL BUSINESS FIRST: This loan is geared toward a number of small business enterprises with 100 or fewer employees. Loan limit is \$200,000 or 50 percent of total eligible project costs, whichever is less. Interest rate is 3 percent. Money can be used on land and building acquisition; construction; machinery and equipment; working capital

(limited to \$100,000). Requirements include job creation. Contact Daryl Coyne Manager, Loan Programs, at (814) 677-4800 x112 darylc@nwcommission.org or visit them online at: www.nwcommission.org.

NORTHWEST COMMISSION'S SBA MICRO LOAN FUND: This is for for-profit businesses in Warren, Forest and Clarion counties (and a few other counties outside the PA Wilds). Loan limit is \$20,000; matching funds may be required. Interest rate is 6 percent. Money can be used for machinery and equipment and working capital. Total project must be less than \$105,000. Conditions and application fees apply. Contact Daryl Coyne Manager, Loan Programs, at (814) 677-4800 x112 darylc@nwcommission.org or visit them online at: www.nwcommission.org.

CITY OF WARREN REVOLVING LOAN FUND: This is for businesses inside Warren city limits. Loan limit is \$50,000 or 33 percent of total project costs, whichever is less. A minimum of 10 percent cash must be injected into the project. Interest is 4 percent. Funds can be used on land acquisition, preparation and associated expenses; building acquisition; construction; renovation; machinery and equipment; leasehold improvements; working capital. One new job must be created/retained for every \$15,000 in assistance. Fees apply. Program is dependant on funding. Contact Daryl Coyne at (814) 677-4800 x112 or darylc@nwcommission.org.

SMALL BUSINESS POLLUTION PREVENTION ASSISTANCE ACCOUNT LOAN PROGRAM: Provides low interest loans (2 percent) to small businesses undertaking projects in the Commonwealth that reduce waste, pollution or energy use. Loans will be used to fund 75 percent of the total eligible project cost, up to a maximum of \$100,000. This funding can help small businesses comply with environmental regulations while receiving the economic benefits of preventing pollution and using energy more efficiently. Go to www.depweb.state.pa.us and click on "Grants & Loans" in left side of the page. That will take you to the list of programs where you can find background and applications. Applicants are required to complete a Determination of Eligibility form, and be approved eligible by the PA Department of Environmental Protection, prior to completing the application for this program.

GRANTS & SIMILAR PROGRAMS

SMALL BUSINESS ADVANTAGE GRANT PROGRAM: Provides assistance (matching grants up to \$7500) to small business to incorporate energy efficient and pollution preventative equipment or processes to increases business competitiveness while simultaneously improving the environment of PA residents. The program is closed for fiscal year 2008; will likely open again in summer 2009. Program is first come, first serve. Go to www.depweb.state.pa.us and click on "Grants & Loans" in left side of the page. That will take you to the list of programs where you can find background and applications.

SMALL BUSINESS ENERGY EFFICIENCY GRANT PROGRAM: This Department of Environmental Protection grant is designed to provide assistance to small businesses to incorporate energy efficient, producing, or conserving equipment or processes to increase business competitiveness while simultaneously improving the environment of PA residents. The program provides a 25 percent match of up to \$25,000 for equipment or processes that significantly improve energy efficiency. The program is the first available through the Alternative Energy Investment Fund. Grants will apply to energy efficiency improvements on systems such as lighting, heating, cooling, refrigeration and process machinery, as well as building insulation and weatherization improvement projects. Eligible applicants are independent, for-profit businesses with 100 employees or fewer located in Pennsylvania. The project must save at least 20 percent annually in energy-related expenses, with a minimum savings of \$1,000 per year. Examples of eligible small businesses include manufacturers, retailers, service providers, mining businesses and agricultural operations. The grant application and guidelines are available online at www.depweb.state.pa.us. Click on "Grants & Loans."

REHABILITATION INVESTMENT TAX CREDIT PROGRAM: This program offers federal income tax credits as an incentive for private property owners to rehabilitate historic properties for income-producing uses. Generally speaking, if you rehab the building to the requirements you're eligible to get 10 to 20 percent of your costs returned at tax time. This program does not provide funding up front. It is important to research and apply to this program prior to starting work. The National Park Service administers this program at the federal level. Visit <http://www.nps.gov/hps/tps/tax/index.htm> for details.

DOWNTOWN WARREN FAÇADE IMPROVEMENT GRANT: Available to commercial property owners and tenants in downtown Warren to help with improvements to their buildings. Grant is up to \$5000 or 50 percent of the total project costs, whichever is less. Grants awarded on a first come, first serve basis subject to the level of improvements, the accuracy of historic preservation and the vitality and significant impact the project will make to the downtown environment. Must apply before starting work. Contact Christine Cheronis, Warren Main Street Mgr, (814) 723-1360, www.warrenpamainstreet.org.

WARREN-FOREST EOC REGIONAL MAIN STREET FAÇADE IMPROVEMENT GRANT: Available to all property owners and tenants in the designated Main Street area in Sheffield, Tidioute, Tionesta and Youngsville. Grant is up to \$5000 or 50 percent of the total project costs, whichever is less. Grants awarded on a first come, first serve basis subject to the Regional Main Street guidelines, type of improvements, the accuracy of historic preservation and the impact the project will make to the downtown environment. Must apply before starting work and must contact the local Design Committee Chair for application. Contact Kathleen Reitingger, Warren County Regional Main Street Coordinator, at reitingger@wfcaa.org or phone 814-406-0045, for information and the name of the contact in your community.

TECHNICAL ASSISTANCE

TECHNOLOGY HELP: A program called PennTAP can help small businesses with a host of technology-related questions regarding the internet, website development, software selection, connectivity, security, networks and computer systems. A limited amount of free assistance is available. Contact Donna Yale, Senior Technical Specialist, at 570-596-3585 or dyale@psu.edu or visit them online at www.penntap.psu.edu

FOOD INDUSTRY & KITCHEN INCUBATOR ASSISTANCE: In addition to other areas of expertise, PennTAP also has a food industry assistance program to help with issues such as: food safety, packaging, labeling, sanitation, shelf life, quality control, labeling and the like. This service is available to individual food processing businesses and kitchen incubators that serve multiple entrepreneurs. Contact Larry Grunden at lpg11@psu.edu or 717-948-6523 or Alan McConnell at alm4@psu.edu or visit them online at www.penntap.psu.edu

PRODUCT DEVELOPMENT ASSISTANCE: PennTAP can assist small businesses with a number of issues related to product development, such as product concept (patent and trademark search; regulatory information; evaluation of design and materials); design stage issues (research and development, evaluation and testing, finding manufacturing partners); and production stage issues (redesign assistance, production scale-up resources). For more information contact Mark Toda at mtoda@psu.edu or 570-819-8973 or visit them online at www.penntap.psu.edu.

GROW A NEW ENTERPRISE (G.A.N.E.) PROGRAM: If you've got a business idea but not a lot of business training or capital, this free program might be for you. GANE classes are held once a week in Warren for 10 weeks. You bring your idea and over 10 weeks, a business professional helps you write a business plan – the blueprint for your operations. Upon graduating, participants are eligible to borrow small amounts of money (\$100 to \$5000) from the GANE loan fund. This program is ideal for micro enterprises or home-based businesses and puts an emphasis on mentoring. Past clients include a small winery, a one-person radon-testing business, canoe liveries and others. For more information contact Dave Sherman, GANE Coordinator, at 814-406-7357 or email him at Sherman@wfcaa.org.

BUSINESS RESOURCE CENTER: This organization offers services similar to a Small Business Development Center but it is associated with the University of Pittsburgh at Bradford. The BRC's coverage area includes Cameron, Elk, Forest, McKean, Potter and Warren counties in Pennsylvania and Cattaraugus, Allegany and Chautauqua counties in New York. The BRC's services include business plan development, business education classes and workshops and co-sponsoring a Small Business Expo – a one day event that brings together small-business, finance, government and economic development players to maximize the benefits and opportunities for entrepreneurs. Contact the Business

Resource Center at 814-362-5078 or reach@pitt.edu or visit them online at http://www.upb.pitt.edu/interior2Default.aspx?menu_id=254&id=560.

PENNSYLVANIA SMALL BUSINESS DEVELOPMENT CENTERS (www.pasbdc.org): These organizations provide educational programs and no-cost, confidential consulting services to entrepreneurs looking to start or grow a business. Management consulting services provided by a professional staff emphasize education and guidance in finding practical solutions to business problems. SBDC consultants work with entrepreneurs one-to-one to help test new business ideas, shape business plans, or investigate funding opportunities. Services cover a range of topics relevant to small business owners, including in-depth services for environmental management, international business, government marketing, and technology commercialization. There are 18 university-based centers in Pennsylvania with more than 100 outreach locations. SBDCs are often the first stop for entrepreneurs. The SBDC serving Warren County is at 814-871-7232 or www.sbdcgannon.org.

PA WILDS SMALL BUSINESS OMBUDSMAN: Ta Brant was hired in July 2008 to be the new PA Wilds Small Business Ombudsman. Her job is to help grow tourism businesses in the PA Wilds region. She does this in part by developing and distributing informational materials, holding workshops about how businesses can capitalize on the PA Wilds initiative and meeting with businesses and entrepreneurs one-on-one to help them navigate the technical and financial service provider network available to them. Assistance is free. Call 814-757-9190 or email tbrant@pawilds.com.

PA WILDS RESOURCE CENTER: This online resource is tailor-made for small tourism businesses in the Pennsylvania Wilds region. It includes background information on the PA Wilds initiative and how to join its programs (the Artisan Trail, Design Guide, etc), and a county-by-county breakdown of what loan, grant and technical assistance programs are available to stores, B&Bs, restaurants, lodges, guide services and other tourism businesses. The site also features free classifieds for tourism-related businesses and groups; and business success stories and tips from around the region to aid in networking. To view the site go to: www.pawildsresources.org.

MARKETING ASSISTANCE

WARREN COUNTY VISITORS BUREAU: The Warren County Visitors Bureau will assume a leadership role to stimulate and support tourism and economic growth in Warren County and Pennsylvania Wilds, through education, promotion, marketing and cooperative and regional partnerships to increase overnight stay. Accomplished by utilizing various marketing venues such as ads placed in strategic publications that target our market; consumer and trade shows, Pa Travel Guide and co-operative marketing projects with PA. Rt 6, and the Pennsylvania Wilds, Production and distribution of the Warren County Visitors guide etc. Each year, Warren County Visitors Bureau distributes more than 75,000 visitor's guides through other TPA, AAA, Business and Visitors. For more information visit us online at www.wcvb.net, or contact Mike Olewine, Executive

Director; Stacey Woodin, Administrative Assistant; Or Tina M. Davis; Advertising/ Webmaster; at 814-726-1222 or toll free at 800-624-7802.

PENNSYLVANIA ON DISPLAY: This program is for businesses interested in having their brochures carried at the state's 35 Rest Areas and 17 Turnpike Plazas. Rates vary depending on type and number of displays (rates range from \$28 per month, per location to \$120 per month, per location). Multi-location discounts are available. Find details online at www.pennsylvaniaondisplay.com or contact Christiana Sternberg at 800.320.2512 x208 or CSternberg@GetawaysOnDisplay.com.

HIRING RESOURCES

WORKAMPER: Some tourism businesses in the PA Wilds, because of their remote location, struggle to find workers and therefore cannot expand even though the market would allow. Workampers is a program that might help businesses in that situation. It is a national network of RVers who want to go someplace interesting for the summer and work. More than half of the program's participants work to supplement their retirement income, while the rest work to support a full-time, or near full-time, RV lifestyle, according to the program's website. Most Workamper jobs are in the outdoor hospitality industry (resorts, campgrounds, theme parks, state and national parks, etc.). Competitive wages currently range from \$7 to \$12 per hour. Annual subscription to the Workampers program for employers runs about \$40, which gets you discounted "wanted" ads and a subscription to the program's bi-monthly magazine. For more information go to: <http://www.workamper.com/> and click on "Employers."

GI BILL ON-THE-JOB TRAINING PROGRAM: The Pennsylvania Wilds region is known for its patriotism. A lot of veterans live in the area and many active duty troops return here after serving in Iraq, Afghanistan and other places. Many of these individuals are eligible for the GI Bill, a government program that helps pay for education, vocational and on-the-job training. Small businesses can set up 'training programs' at their businesses to allow service members to learn certain skills while earning GI Bill benefits in addition to the wage you pay them. This can be a win-win situation: it can help businesses attract more serious employees and help employees earn more while learning valuable skills. Paperwork is minimal. To date, more than 750 on-the-job training or apprenticeship programs have been approved in Pennsylvania. Email tbrant@pawilds.com for informational brochures on benefits to employers or contact Pennsylvania's State Approving Agency, which oversees this program, at 412-565-5364 or by email at: RA-VetEd@state.pa.us.

RECOGNITION PROGRAMS

BEST 50 WOMEN IN BUSINESS: This award honors Pennsylvania's most dynamic and inspiring women business leaders. Applicants can be self nominated or nominated by someone else. Applicants should be an owner, partner, president, CEO, CFO, COO, CIO, board chair, senior executive or a woman with significant decision making authority at a for-profit business in the Commonwealth. Candidates must share a commitment to

business growth, professional excellence and their community. Winners are honored at a ceremony in Harrisburg. Winners are also featured in a special supplement produced by the Central Penn Business Journal. Past winners say the award has increased their business and presented opportunities with the media and speaking engagements and helped them network. Email tbrant@pawilds.com for an application. Deadline for 2009 was Jan. 29, 2009. Reception is May 11.